



PERFORMANCE REPORT

May 2007



Northern New England Passenger Rail Authority 75 W. Commercial Street, Portland, ME 04101 207-780-1000

AT A GLANCE

May 2007
Ridership:

28,624

*5.3% increase from May 2006
Fiscal year to date: 316,961*

May 2007
Ticket Revenue:

\$352,530

*3.5% increase from May 2006
Fiscal year to date: \$4,195,871*

May 2007
Passenger Miles:

2,321,327

April 2007
Customer Satisfaction Index

91%

No change from April 2006

On Time Performance

May: 54.5%

FY to date: 85.6%

Since December 15, 2001

1,584,408 riders

\$22,045,680 revenue

133,725,274 passenger miles

May Highlights

May 2007 was the best May on record for the Downeaster. The 5.3% increase over last year is even more impressive considering that 48 mid-day trains were cancelled over a 10-day period throughout the month due to track construction. Ridership and revenue have reached 97% of budget projections with one month remaining in the fiscal year.

In May 2007, more than 30% of all riders traveled between Portland and Boston accounting for 44% of total revenue. Approximately 18% of all riders traveled between Exeter and Boston, accounting for 10% of total revenue. Pass holders represented 28% of total ridership and 13% of total revenue. Group travelers, primarily school children, represented more than 11% of all riders.

Peak hour travel out of Boston has increased 34% over last year as a result of the additional 5pm departure and now represents approximately one third of all passenger trips.

Pan Am Railways worked diligently throughout that time to complete the replacement of rail along an approximately 5-mile stretch of track in Exeter, NH. Additionally, turnouts and crossovers were installed in Scarborough and Wells, ME. As anticipated, on time performance was significantly impacted by this work. The project continues to progress on time and on budget and will result in shorter travel time and increased schedule flexibility, and the addition of a new daily round trip. No date has been set for the commencement of that 5th round trip.

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