

PERFORMANCE REPORT

June 2007

Northern New England Passenger Rail Authority 75 W. Commercial Street, Portland, ME 04101 207-780-1000

AT A GLANCE

June 2007
Ridership:
28,784

.8% increase from June 2006
Fiscal year to date: 345,745

June 2007
Ticket Revenue:
\$378,806

1.7% decrease from June 2006
Fiscal year to date: \$4,574,677

June 2007
Passenger Miles:
2,346,044

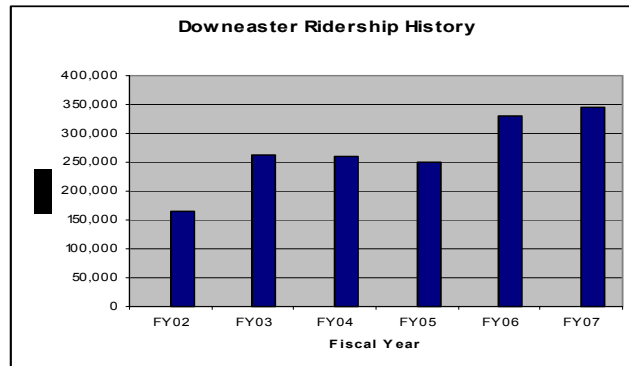
3 month average
Customer Satisfaction Index
92%
+2% from 2006

On Time Performance
June: 67.5%
FY to date: 83.6%

Since December 15, 2001
1,613,192 riders
\$22,424,486 revenue
136,071,318 passenger miles

Performance Highlights

June 2007 was another record-breaking month for the Downeaster. June also represents the conclusion of the Downeaster's fiscal year, which was another record-breaker. Despite schedule changes, destructive storms and two months of construction, the Downeaster finished FY 2007 with 5% more riders and 5% more revenue than in FY 2006. Looking back, the Downeaster has seen 32% ridership growth since the first full year of service in FY03 when ridership was 260,296 and a 38% increase in riders since FY05 when ridership had dipped to a low of 250,253 annual riders.



Commuter travel on the Downeaster continues to grow with more than 98,846 pass riders in FY07. This is an increase of 25% from FY06 and represents 34% of all Downeaster riders. Commuter revenue increased 25% from last year to over \$116K, and represents 13% of total revenue.

The fiscal year concluded with an average fare per passenger of \$13.23, a one-cent increase over last year. This average remains strong in light of the impact of the low \$7.13 average commuter fare.

On-time performance in June was impacted by continued construction, but the customer satisfaction index average remains exceptional at 92%.