



PERFORMANCE REPORT

January 2008

Northern New England Passenger Rail Authority 75 W. Commercial Street, Portland, ME 04101 207-780-1000

AT A GLANCE

January 2008
Ridership:
29,869

*23.3% increase from January 2007
FY08 to date total: 245,867
22% increase from FY07 to date*

January 2008
Ticket Revenue:
\$376,993

*26% increase from January 2007
FY08 to date: \$3,396,560
22% increase from FY07 to date*

December 2007
Passenger Miles:
2,249,316

Customer Satisfaction Index
90%

3 month avg

On Time Performance
73.5%

Since December 15, 2001
1,859,059 riders
\$25,785,652 revenue
155,524,643 passenger miles

Performance Highlights

THIS MONTH

Downeaster ridership in January 2008 was 29,869, a 23% increase over January 2007. The average fare per passenger of \$12.52 was \$.26 greater per passenger than last year. Average daily ridership was 964 passengers. The busiest travel day was Friday, January 18, with 1,462 total riders.

FISCAL YEAR 2008 TO DATE:

July 1, 2007-January 31, 2008

To date in FY08, ridership is 245,867, a 20% increase over the same period in FY07 and 16,546 riders more than projected. Revenue to date for FY08 is \$3,396,560, which is approximately 22% more than last year and approximately \$206K more than budgeted for FY08 to date. The average fare per rider is \$13.81, about \$.10 less per passenger than projected for the period.

TRAVEL TRENDS

Travel between Portland and Boston, the most popular city pair, showed a strong increase of 15% over last year and represents 26% of total ridership and 40% of total revenues. Travel between Saco and Boston increased 43% while travel between Wells and Saco grew 26% compared to January 2007.

During the month 12,518 pass riders traveled, representing 42% of total ridership and 20% of total revenue. The average fare per pass rider is \$6.01.

Train 685 continues to be the most popular train averaging 224 passengers per day and 19% of weekday ridership. Train 680 is the second highest performer with average daily ridership of 219 passengers.