



PERFORMANCE REPORT

February 2008

Northern New England Passenger Rail Authority 75 W. Commercial Street, Portland, ME 04101 207-780-1000

AT A GLANCE

February 2008
Ridership:

35,509

*36.2% increase from February 2007
FY08 to date total: 281,378
22% increase from FY07 to date*

February 2008
Ticket Revenue:

\$469,851

*42.1% increase from February 2007
FY08 to date: \$3,866,411
24% increase from FY07 to date*

February 2008
Passenger Miles:

2,738,657

Customer Satisfaction Index

87%

3 month average

On Time Performance

73.8%

Since December 15, 2001

1,894,568 riders

\$26,255,503 revenue

158,263,300 passenger miles

Performance Highlights

THIS MONTH

Downeaster ridership in February 2008 was 35,509, a staggering 36% increase over February 2007. The average fare per passenger of \$13.23 was \$.55 greater per passenger than last year. Average daily ridership was 1,224, nearly 300 passengers more per day than the previous year. The busiest travel day was Friday, February 22, with 1,952 total riders.

FISCAL YEAR 2008 TO DATE:

July 1, 2007-February 29, 2008

To date in FY08, ridership is 281,378, a 22% increase over the same period in FY07 and 21,828 riders more than projected. Revenue to date for FY08 is \$3,866,411, which is approximately 24% more than last year and approximately \$285K more than budgeted for FY08 to date. The average fare per rider is \$13.74, about \$.06 less per passenger than projected for the period.

TRAVEL TRENDS

Travel between Portland and Boston, the most popular city pair, showed a strong increase of 41% over last year and represents 29% of total ridership and 41% of total revenues. Travel between Saco and Boston increased 65% while travel between Wells and Boston grew 49% compared to February 2007.

During the month 12,112 riders were traveling using a multi-use pass, representing 34% of total ridership and 13% of total revenue. The average fare per pass rider is \$5.02.

Train 685 continues to be the most popular train averaging 260 passengers per day and 18% of weekday ridership.